



CBO DISPATCH

The “B” means *BUSINESS*

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VERIFY MEDI-CAL ELIGIBILITY

All providers must check for Medi-Cal eligibility for every new client before or at the time of their first appointment using the Medi-Cal website (<https://www.medi-cal.ca.gov/Eligibility/Login.asp>) or by calling the Automated Eligibility Verification System (AEVS) at 1-800-456-AEVS (2387). In addition, for existing Medi-Cal beneficiaries, their eligibility is to be verified prior to delivering services each month.

As a reminder, all clients must be financially screened. Financial screening allows providers to determine how services to the client will be paid, either third party payers or by the clients themselves. Verifying eligibility for Medi-Cal, Medicare, and Private Insurance benefits ensures that all billing sources are identified for appropriate claiming, prevents denials, and alerts staff of any benefit changes.

WE'RE WORKING FOR YOU...

If you have any questions or require further information, please contact CBO at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.



DOES NOT APPLY TO FEE-FOR-SERVICE PROVIDERS

